



Lr.No. APTS/IIP/293/APGLI/FM&AMC/2010

Date: 09-08-2010

To

All the prospective bidders for “FM & AMC for Computer Hardware for APGLI Department”

Sir,

Sub: APTS- APGLI – FM&AMC - Communicating amendments and Postponement of due date - Reg.

Ref : 1. APTS RFP. No. APTS/IIP/293/APGLI/FM&AMC/2010 Dt. 29.07.2010.
 2. Pre-bid conference held on 05-08-2010.

APTS invited Open Competitive bids for Tender call for identifying service provider for FM & AMC for Computer Hardware and other Items for APGLI Department. The Pre-bid conference was held on 05-08-2010. The scope, terms and conditions of the bid document were discussed during Pre bid conference. The following clarifications/amendments are given to the bid document after discussions.

Sl. No	Page No	Section & Clause No.	As per document		Clarification/amendments issued now	
1	4 & 5	1	Last date/time for sale of bid documents	12-07-2010, 02:00 PM	Last date/time for sale of bid documents	16-08-2010, 02:00 PM
			Bid closing date/time	12-07-2010, 03:00 PM	Bid closing date/time	16-08-2010, 03:00 PM
			Bid opening date/time	12-07-2010, 03:30 PM	Bid opening date/time	16-08-2010, 03:30 PM
2	6	3.1.c.	AIMS application software and other customized applications and services added from time to time.		The service provider is responsible for the patch management for AIMS application software developed by APTS and other customized applications and services that are added from time to time.	
3	9	3.2.1	<u>3.2.1 Runtime Period:</u> Servers System: <ul style="list-style-type: none"> The run time for Servers and Server system is 24 hrs X 7 X 365. 		<u>3.2.1 Runtime Period:</u> Servers System: <ul style="list-style-type: none"> The run time for Servers and Server system is 9.00 AM to 7.00 PM on all the working days. The facilitator should provide services if the services required beyond the above time. If any additional charges/allowances for FM resources for providing services in night shift the same is to be indicated by the service provider and the same will be paid by the department on mutual agreement. 	
4	10	3.3.2	<u>3.3.2. Penalty:</u> 1. Beyond permissible down time 1% of quarterly, which is down or deemed down.		<u>3.3.2. Penalty:</u> 1. Beyond permissible down time, 0.50% of quarterly maintenance charges <u>per hour</u> or part there of for the machine which is down or deemed down subject to a maximum of 100% of quarterly maintenance charges, for the machine which is down or deemed down.	
5	10	3.4.	3.4. Anti-virus Securities: It is the responsibility of facilitator to guard the systems against virus infections using the latest anti-virus		3.4. Anti-virus Securities: It is the responsibility of facilitator to guard the systems against virus infections using the anti-virus tools for which Department will	

			tools made available. Downtime due to virus is attributable to facilitator.	provide the licenses. Patch management should be done by the facilitator from time to time. Downtime due to virus is attributable to facilitator.
6	12	4.2	4.2 Facility Management engineers: Facilitator shall position 1 System Administrator cum DBA at the Directorate office and 5 Service Engineers at various district offices. The Facilitator will deploy more manpower as and when required by the GoAP on proportionate cost basis.	4.2 Facility Management engineers: Facilitator shall position 1 System Administrator cum DBA at the Directorate office and 5 Service Engineers at following respective Zonal Offices. The Facilitator will deploy more manpower as and when required by the GoAP on proportionate cost basis. 1. Visakhapatnam 2. Vijayawada 3. Kurnool 4. Warangal and 5. Hyderabad
7	12	4.6	Add	The Indicative date of signing of the contract will be 01-09-2010. (The AMC evaluation will be done considering this date for a period of 2 years) The handing over process period is 15 days from the date of signing of the contract. The new facilitator shall deploy the resource during handing over period. During the handing over period the existing facilitator is responsible for providing services and payment will be paid to existing facilitator for that period. After handing over, the new facilitator is responsible for providing services and eligible for payment.
8	13	6.0.c.	Bidder should have experience in maintaining multiplications having minimum 200 PCs in the two financial years (2008-09, 2009-10).	Bidder should have experience in maintaining multi locations having minimum 200 PCs in the two financial years (2008-09, 2009-10).
9	27	12.2.c.	The payment authority is MD., APTS.	The Payment authority is Director, APGLI, Hyderabad.
10	32	13	Add	3. The FM personnel should be employees of the facilitator and should possess Identity Cards issued by the facilitator.

All other terms and conditions of the tender remain un-altered.

Yours faithfully,

Sd/-
Manager (IIP & NW)