

## **Transport Department - Pre-bid Meeting for CFST Expansion, FM&AMC Services held on 17/01/2012 at Transport Bhavan—Clarifications Issued**

### **Prospective Bidders Present:**

- 1) M/s MPHASIS
- 2) M/s LGS Global Ltd
- 3) M/s RAASI Soft
- 4) M/s HCL Infosystems Ltd
- 5) M/s TCS
- 6) M/s CMC Limited
- 7) M/s Accel Frontline Ltd
- 8) M/s CMS Computer Ltd
- 9) M/s Tera Software Ltd

### **I. Revised Time schedule of various tender related events:**

Bid Closing date and time	01.02.2012, 3.00 PM.
Opening of the prequalification bids	01.02.2012, 3.30 PM at APTS
Opening of the Technical bids	06.02.2012
Technical Presentations	08.02.2012
Commercial Bid Opening date & time	14.02.2012

## II. Clarifications to the Bid Document

S.No	RFP Clause	Queries Raised by Bidder	Clarifications by Transport Dept. /APTS
1.	PQ-5 (Pg 8)	The Bidder must have experience of providing Facility Management Services & AMC services for IT & non IT equipments. The Bidder should have minimum 5 service centers across the state out of which 4 service centers should be outside Hyderabad. The Bidder should furnish the details and required documents in support of the claim with client certification. If the bidder fails to enclose the client certification, the bid is liable for rejection. More than 5 service centers across shall ensure more weightage	Read as “The Bidder must have experience of providing Facility Management Services & AMC services for IT & non IT equipments. The Bidder should have service centers at Hyderabad. Enclose the supporting documents. The bidder having service centres out of Hyderabad shall be given more weightage. Bidders should be willing to open service centers outside Hyderabad within 15 days from the date of Issue of LOI. An undertaking to this extent shall be submitted in the bid.
2.	PQ-6 (Pg 8)	The Bidder should furnish the CV details of individuals and the HR rolls to support of their claim in a softcopy.	Detailed CVs to be submitted for 100 professionals in CD to support their claim of qualified staff on the rolls.
3	3.2.2	AMC Period & Takeover of equipments	The AMC period starts post takeover of the equipments from the existing vendor. Any equipments found to be non functional at the time of takeover shall be made operational by the outgoing agency before handover. The department to ensure the process.
4	3.2.3 (Pg 12)	Total number of FM personnel required by the department are 161	To be read as “Total number of FM personnel required by the department is 246”.
5	3.2.3 (Pg 13)	Support engineers responsibilities	Stands deleted

6	3.2.5. (Pg 13)	a) The existing 2-tier application software for 19 districts shall be replaced with 3-tier application. The devices like Signature Pad, Finger Print Device, Photo Capturing Unit, and any other devices etc. shall also be integrated to 3-tier application.	To be read as a) The existing 2-tier application software for 19 districts shall be replaced with 3-tier application. The devices like Signature Pad, Finger Print Device, Photo Capturing Unit, Smart Card Printers, PC Based Smart Card Readers, Bar Code Readers and any other devices etc. shall also be integrated to 3-tier application.
7	3.2.11.(Pg 14)	The Service Provider has to provide qualified Technical Support Engineers and Project Manager for single point of contact to the Department to liaison for all the works under the agreement	The Service Provider has to provide Technical Support Engineers & qualified “Project Manager (PM)” as a Point of Contact for monitoring the project between the department and the service provider. Salary towards the PM deployment to be borne by the bidder
8	3.2.11.1.(Pg 14)	Application Software Maintenance engineers (17)	To be read as “Application Software Maintenance Engineers (25)”
9	3.3.(Pg 15)	Mobilization period is ZERO Days –	pl. refer pg-18 –Time frame for rollout & Note
10	3.3.1.(Pg 15)	The Hardware Inventory available with the Department along with configuration is enclosed in Annexure-II.	The Hardware Inventory available with the Department (Data Centre) along with configuration is enclosed at page no 104 to 109 of RFP document.”
11	3.4 Pg(16)	APTS/Department to clarify whether the cost for the NMS will be borne by the Department for installing the same.  Whether the bidder can take back this product at the end of contract period or not	The NMS software or any third party software used by the service provider for generating maintenance reports shall be borne by the service provider.  Yes, the bidder can take back the NMS Software at the end of the contract period
12	3.20.(Pg 24)	But for the purpose of payments it shall be deemed to have been added from the 1st day of next quarter. Similarly, any deletion of equipment from Transport Department will be deemed to have	To be read as “But for the purpose of payments it shall be deemed to have been added from the 1st day of next month. Similarly, any deletion of equipment from Transport Department will be deemed to have been

		been deleted from 1st day of next quarter.	deleted from 1st day of next month.”
13	3.5.(pg16)	Antivirus	Antivirus licenses shall be procured by the department and maintained by the identified service provider.
14	7.4.5 pt-8.(Pg 47)	Payment Schedule	Pl. refer the revised Payment schedule as “Annexure-III” enclosed with the Pre-bid Clarifications.
15	9.10.2.(Pg 55)	SP shall develop and maintain a web based online Management Information System giving the project implementation status.	Stands deleted
16	Pg 80 pt 6	These prices are indicated in Format 2 (Section <b>Error! Reference source not found.</b> ) of this Section attached with our Tender as part of the Tender.	Line to be deleted
17	Pg 83 Financial Bid Form-F2.		To add—the revised quantities made available at pg 104-109 of RFP and the quantities mentioned in Annexure-I of clarifications document. The revised Financial Form is attached as Annexure-II of clarifications document.
18	Pg 89		To be added - “Hardware details at commissioners of office” as “Annexure-I” enclosed with the Pre-bid Clarifications. To be deleted –“The service provider to quote the AMC charges accordingly” To be added – as Point 3 “If any equipment is withdrawn from any location/office, then the proportionate AMC amount (pro rata basis) will be deducted.”
19	Training	Class room set up for training to be provided by RTA	Training to the department staff (Total of 1200 staff approx) to be given on the usage of CFST 3-tier application at the respective locations.

20	Entire RFP	40 Unit Offices, 39 MVI offices	To be read as “39 Unit offices, 38 MVI offices”
21	2-tier application		Front end - Oracle 8i Back end - Developer 2000 (D2K) OS – Windows 2003
22	3-tier application		Front end - C#.NET 2.0 Back end - SQL Server 2008 OS – Windows 2003/2008
23	3.21 (Pg25)	The facilitator has to install application software for call registration, monitoring and calculation of downtime of each call/system and for generation of necessary periodic uptime/downtime reports.  Whether facilitator to install its own software as required for call registration etc as per 3.21 and take back the same at the end of the contract period.	Yes. The bidder has to install its own software tool required for call registration, monitoring etc and take back the same at the end of the contract period.
24	3.18 (Pg24)	Maintenance and warranty items	AC Compressor to be included as a consumable in the list
25	Standards		The Service Provider shall comply to the Data Standards and other Technical Specifications on eGovernance issued from time to time by DIT/GoAP.  The Service Provider shall facilitate to comply with the IS Audit observations

**III. Modified Annexure & Forms at Annexure-I,II &III.**

Annexure - I  
Hardware Available at Transport Commissioner's Office

**NODES**

Sl.No	Item_Name	Make	Model	Machine Serial Number	Machine Id allocated by the Office	Detailed Specification	Date of Installation	Age	Present Status	If not working from when (indicate the Date)	Remarks
1	NODES	PCS	PROP3	7G02882	STA/PC/01	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
2	NODES	PCS	PROP3	7602855	STA/PC/02	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
3	NODES	PCS	PROP3	7G02814	STA/PC/03	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
4	NODES	ACER	ACER	AWP060T0706 2977	STA/PC/04	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	2	Working		
5	NODES	PCS	PROP3	7G02887	STA/PC/05	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
6	NODES	HP	HP	INI33802X4	STA/PC/06	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
7	NODES	ACER	ACER	AWC360T569A 2159822E	STA/PC/07	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	2	Working		
8	NODES	PCS	PROP3	7G02860	STA/PC/08	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
9	NODES	PCS	PROP3	7G02809	STA/PC/09	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
10	NODES	PCS	PCS	7G02825	STA/PC/10	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
11	NODES	HP	HP	INI33802WQ	STA/PC/11	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
12	NODES	PCS	PCS	7G02827	STA/PC/12	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
13	NODES	PCS	PCS	7G02864	STA/CPU/13	RAM:512MB, HARD DISK:80GB, OS:WINDOWS XP.	04/01/2006	5	Working		
14	NODES	HP	HP	INI33802X1	STA/CPU/14	RAM:512MB, HARD DISK:80GB, OS:WINDOWS XP.	04/01/2006	5	Working		
15	NODES	HP	HP	INI33802WY	STA/CPU/15	RAM:512MB, HARD DISK:80GB, OS:WINDOWS XP.	04/01/2006	5	Working		
16	NODES	PCS	PCS	7G02868	STA/CPU/16	RAM:512MB, HARD DISK:80GB, OS:WINDOWS XP.	04/01/2006	5	Working		
17	NODES	HP	HP	INI33802MK	STA/CPU/17	RAM:512MB, HARD DISK:80GB, OS:WINDOWS XP.	04/01/2006	5	Working		
18	NODES	PCS	PCS	7G02882	STA/CPU/18	RAM:512MB, HARD DISK:80GB, OS:WINDOWS XP.	04/01/2006	5	Working		

Sl.No	Item_Name	Make	Model	Machine Serial Number	Machine Id allocated by the Office	Detailed Specification	Date of Installation	Age	Present Status	If not working from when (indicate the Date)	Remarks
19	NODES	PCS	PCS	7G02817	STA/CPU/19	RAM:512MB, HARD DISK:80GB, OS:WINDOWS XP.	04/01/2006	5	Working		
20	NODES	PCS	PCS	7G02804	STA/CPU/20	80GB--HD, 512MB-RAM, P-IV	01/01/2006	5	Working		
21	NODES	HP	HP	IN160607TB	STA/CPU/21	80GB--HD, 512MB-RAM, P-IV	01/01/2003	8	Working		
22	NODES	HP	HP	IN17340326	STA/CPU/22	80GB--HD, 512MB-RAM, P-IV	01/01/2003	8	Working		
23	NODES	PCS	PCS	7G62875	STA/CPU/23	80GB--HD, 512MB-RAM, P-IV	01/01/2006	5	Working		
24	NODES	PCS	PCS	7G07807	STA/CPU/24	80GB--HD, 512MB-RAM, P-IV	01/01/2006	5	Working		
25	NODES	PCS	PCS	7G02818	STA/CPU/25	80GB--HD, 512MB-RAM, P-IV	01/01/2006	5	Working		
26	NODES	PCS	PCS	7G02808	STA/CPU/26	80GB--HD, 512MB-RAM, P-IV	01/01/2006	5	Working		
27	NODES	PCS	PCS	7G02841	STA/CPU/27	80GB--HD, 512MB-RAM, P-IV	01/01/2006	5	Working		
28	NODES	ACER	ACER	AGK04GU649B 17714430	STA/CPU/28	80GB--HD, 512MB-RAM, P-IV	01/01/2006	5	Working		
29	NODES	PCS	PCS	7G02861	STA/CPU/29	HDD-80 GB, P4 , RAM 512 MB	01/01/2006	5	Working		
30	NODES	PCS	PCS	7G02839	STA/CPU/30	HDD-80 GB, P4 , RAM 512 MB	01/01/2006	5	Working		
31	NODES	ACER	ACER	AWK04GE649B 179103E	STA/CPU/31	HDD-80 GB, P4 , RAM 512 MB	01/01/2006	5	Working		
32	NODES	PCS	PCS	7G02870	STA/CPU/32	HDD-80 GB, P4 , RAM 512 MB	01/01/2006	5	Working		
33	NODES	PCS	PCS	7G02877	STA/CPU/33	HDD-80 GB, P4 , RAM 512 MB	01/01/2006	5	Working		
34	NODES	PCS	PCS	7G02842	STA/CPU/34	HDD-80 GB, P4 , RAM 512 MB	01/01/2006	5	Working		
35	NODES	PCS	PCS	7G022888	STA/CPU/35	HDD-80 GB, P4 , RAM 512 MB	01/01/2006	5	Working		
36	NODES	ACER	ACER	AWK04GV649B 1791363E	STA/CPU/36	HDD-80 GB, P4 , RAM 512 MB	01/01/2006	5	Working		
37	NODES	PCS	PCS	7G02843	STA/CPU/45	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
38	NODES	PCS	PCS	7G02890	STA/CPU/46	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
39	NODES	PCS	PCS	7G02823	STA/CPU/47	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
40	NODES	PCS	PCS	7G02878	STA/CPU/48	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
41	NODES	ACER	ACER	AWK04GV649B 1791463	STA/CPU/49	O/S:WINXP H/D:160GB RAM:1GB	04/01/2010	1	Working		
42	NODES	PCS	PCS	7G02852	STA/CPU/50	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
43	NODES	PCS	PCS	7G02819	STA/CPU/51	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
44	NODES	PCS	PCS	7G02845	STA/CPU/52	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		

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45	NODES	PCS	PCS	7G02876	STA/CPU/53	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
46	NODES	PCS	PCS	7G02871	STA/CPU/54	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
47	NODES	PCS	PCS	7G02859	STA/CPU/55	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
48	NODES	PCS	PCS	7G02881	STA/CPU/56	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
49	NODES	PCS	PCS	7G02811	STA/CPU/57	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
50	NODES	PCS	PCS	7G02830	STA/CPU/58	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
51	NODES	HP	HP	INI33802TK	STA/CPU/59	O/S:WINXP H/D:80GB RAM:512MB	04/01/2003	8	Working		
52	NODES	PCS	PCS	7G05886	STA/CPU/60	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
53	NODES	PCS	PCS	7G02813	STA/CPU/61	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
54	NODES	ACER	ACER	AWK04GV649B 1791663E	STA/CPU/62	O/S:WINXP H/D:160GB RAM:1GB	04/01/2010	1	Working		
55	NODES	PCS	PCS	7G02821	STA/CPU/63	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
56	NODES	ACER	ACER	AWK04GV649B 1791913E	STA/CPU/64	O/S:WINXP H/D:160GB RAM:1GB	04/01/2010	1	Working		
57	NODES	ACER	ACER	AWC360T569A 215987ZE	STA/CPU/65	O/S:WINXP H/D:320GB RAM:2GB	04/01/2011	0	Working		
58	NODES	ACER	VERITON	AWC360T569A 215980ZE	STA/CPU/66	O/S:WINXP H/D:160GB RAM:1GB	04/01/2010	1	Working		
59	NODES	HP	HP	INI734038K	STA/CPU/67	O/S:WINXP H/D:80GB RAM:512MB	04/01/2003	8	Working		
60	NODES	ACER	VERITON	AWC360T569A 215991ZE	STA/CPU/68	O/S:WINXP H/D:160GB RAM:1GB	04/01/2010	1	Working		
61	NODES	PCS	PCS	7G02836	STA/CPU/69	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
62	NODES	ACER	VERITON	AWC360T569A 215990ZE	STA/CPU/70	O/S:WINXP H/D:160GB RAM:1GB	04/01/2010	1	Working		
63	NODES	PCS	PCS	7G02848	STA/CPU/71	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		

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64	NODES	PCS	PCS	7G02853	STA/CPU/72	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
65	NODES	ACER	VERITON	AWC360T569A 21597	STA/CPU/73	O/S:WINXP H/D:160GB RAM:1GB	04/01/2010	1	Working		
66	NODES	HP	HP	INI33802VD	STA/CPU/74	O/S:WINXP H/D:80GB RAM:512MB	04/01/2003	8	Working		
67	NODES	ACER	VERITON	AWC360T569A 215984ZE	STA/CPU/75	O/S:WINXP H/D:160GB RAM:1GB	04/01/2010	1	Working		
68	NODES	HP	HP	INA	STA/CPU/76	O/S:WINXP H/D:80GB RAM:512MB	04/01/2003	8	Working		
69	NODES	HP	HP	INI33802LV	STA/CPU/77	O/S:WINXP H/D:80GB RAM:512MB	04/01/2003	8	Working		
70	NODES	ACER	ACER	AWC360T569A 215989ZE	STA/CPU/78	O/S:WINXP H/D:160GB RAM:1GB	04/01/2010	1	Working		
71	NODES	ACER	ACER	AWK04GV649B 1791853E	STA/CPU/79	O/S:WINXP H/D:320GB RAM:2GB	04/01/2011	0	Working		
72	NODES	PCS	PCS	7G02846	STA/CPU/80	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
73	NODES	LG	LG	709NLLG00089 6	STA/CPU/81	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	2	Working		
74	NODES	LG	INA	709NLVU00083 7	STA/PC/82	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	2	WORKING		
75	NODES	ACCER	INA	AWK046V649B 1791773R	STA/PC/83	O/S:WINXP H/D:160GB RAM:1GB	04/01/2010	1	WORKING		
76	NODES	LG	INA	711NLQFR0002 84	STA/PC/84	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	2	WORKING		
77	NODES	LG	INA	INA	STA/PC/85	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	2	WORKING		
78	NODES	ACCER	VERITON	AWK046V649B 17891933FZ	STA/PC/86	O/S:WINXP H/D:320GB RAM:2GB	2011	6 MONTHS	WORKING		
79	NODES	ACCER	VERITON	AWK046V649B 1791855FZ	STA/PC/87	O/S:WINXP H/D:320GB RAM:2GB	2011	6 MONTHS	WORKING		
80	NODES	LG	INA	INA	STA/PC/88	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	2	WORKING		
81	NODES	LG	INA	INA	STA/PC/89	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	2	WORKING		
82	NODES	PCS		7G02867	STA/PC/90	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		

Sl.No	Item_Name	Make	Model	Machine Serial Number	Machine Id allocated by the Office	Detailed Specification	Date of Installation	Age	Present Status	If not working from when (indicate the Date)	Remarks
83	NODES	LG		INA	STA/PC/91	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	3	Working		
84	NODES	LG		INA	STA/PC/92	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	3	Working		
85	NODES	LG		INA	STA/PC/93	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	3	Working		
86	NODES	LG		711NLTR000409	STA/PS/94	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	3	Working		
87	NODES	LG		709LZW000509	STA/PC/95	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	3	Working		
88	NODES	PCS		7G02867	STA/PC/96	O/S:WINXP H/D:80GB RAM:512MB	04/01/2006	5	Working		
89	NODES	LG		709L2W000893	STA/PC/97	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	3	Working		
90	NODES	LG	INA	INA	STA/PC/98	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	2	WORKING		
91	NODES	LG	INA	INA	STA/PC/99	O/S:WINXP H/D:80GB RAM:512MB	04/01/2009	2	WORKING		
92	NODES	ACCER	VERITON	AWK046V649B 1791893Z	STA/PC/100	O/S:WINXP H/D:320GB RAM:2GB	2011	6 MONTHS	WORKING		
93	NODES	ACCER	VERITON	AWK046V649B 1791483R	STA/PC/101	O/S:WINXP H/D:320GB RAM:2GB	2011	6 MONTHS	WORKING		

Hardware Available at Transport Commissioner's Office

**LASERPRINTER**

Sl.No.	Item_Name	Make	Model	Machine Serial Number	Machine Id allocated by the Office	Detailed Specification	Date of Installation	Age	Present Status	If not working from when (indicate the Date)	Remarks
1	LASERPRINTER	HP	1022	CNBJ64913	STA/LP/01				WORKING		
2	LASERPRINTER	HP	1022	CNBJ63DOXY	STA/LP/02				WORKING		
3	LASERPRINTER	HP	1022	CNRJ66702F	STA/LP/03				WORKING		
4	LASERPRINTER	HP	1022	CNBJ59NO4G	STA/LP/04				WORKING		
5	LASERPRINTER	HP	1022	CNBJ64G130	STA/LP/05				WORKING		
6	LASERPRINTER	HP	1022	CNBJ65A12Z	STA/LP/06				WORKING		
7	LASERPRINTER	HP	1022	CNBJ5C10N5	STA/LP/07				WORKING		
8	LASERPRINTER	HP	1022	CNJ6GO58	STA/LP/08				WORKING		
9	LASERPRINTER	HP	1022	CNBJ5861FT	STA/LP/09				WORKING		
10	LASERPRINTER	HP	1022	CNB62500T	STA/LP/10				WORKING		
11	LASERPRINTER	HP	1022	CNBJ65K146	STA/LP/11				WORKING		
12	LASERPRINTER	HP	1022	CNBJ6300Z7	STA/LP/12				WORKING		
13	LASERPRINTER	HP	1022	CNBJ64G131	STA/LP/13				WORKING		
14	LASERPRINTER	HP	1022	CNBJB50K7	STA/LP/14				WORKING		
15	LASERPRINTER	HP	1022	CNBJ65K13W	STA/LP/15				WORKING		
16	LASERPRINTER	HP	1022	SGFBM42332	STA/LP/16				WORKING		
17	LASERPRINTER	HP	1023	CNBJ61TOF4	STA/LP/17				WORKING		
18	LASERPRINTER		1600	INA	STA/LP/18	CLR LASER JET			WORKING		
19	LASERPRINTER	CANON	F151300	MEXA215083	STA/LP/19				WORKING		
20	LASERPRINTER	HP	1022	CNRJ66LOPK	STA/LP/20				WORKING		
21	LASERPRINTER	HP	1022	VNRJ7542GX	STA/LP/21				WORKING		
22	LASERPRINTER	HP	1600	INA	STA/LP/22				WORKING		
23	LASERPRINTER	CANON	1022	CNRJ667021	STA/LP/23				WORKING		
24	LASERPRINTER	CANON	1022	CNBJ56HOFN	STA/LP/24				WORKING		
25	LASERPRINTER	HP	1022	CNRJ55ZO5X	STA/LP/25				WORKING		
26	LASERPRINTER	HP	1600	INA	STA/LP/26				WORKING		
27	LASERPRINTER	HP	1022	CNBJ55ZOC7	STA/LP/27				WORKING		
28	LASERPRINTER	HP	1022	CNBJ63DOYC	STA/LP/28				WORKING		
29	LASERPRINTER	HP	M2727NF	CNG895NS5F	STA/LP/29	MUKTI PERPUS			WORKING		
30	LASERPRINTER	HP	1600	INA	STA/LP/30				WORKING		
31	LASERPRINTER	CANON	1020	VCN3633128	STA/LP/31				WORKING		
32	LASERPRINTER	HP	M2727NF	INA	STA/LP/32	MUKTI PERPUS			WORKING		

Hardware Available at Transport Commissioner's Office

**SERVER**

Sl.No.	Item_Name	Make	Model	Machine Serial Number	Machine Id allocated by the Office	Detailed Specification	Date of Installation	Age	Present Status	If not working from when (indicate Date)	Remarks
1	SERVER	HP	PROLIANT ML	SGH742AP6D	STA/SRV/01	O/S:2003 HD:146GB	04/01/2008	3	Working		
2	SERVER	HP	PROLIANT ML 350	SGH842Y8H9	STA/SRV/02	O/S:2003 HD:146GB RAM:2GB	04/01/2008	3	Working		
3	SERVER	HP	PROLIANT ML 350	INI7200CMK	STA/SRV/03	O/S:2003 HD:146GB RAM:2GB	04/01/2008	3	Working		
4	SERVER	ACER		INA	STA/SRV/04	O/S:2003 HD:146GB RAM:2GB	04/01/2008	3	Working		
5	SERVER	ACER	ACER AT350	TTR5900061115005 375200	STA/SRV/05	O/S:2003 HD:1TB RAM:16GB	04/01/2011		Working		
6	SERVER	ACER	ACER AT350	TTR5900061115005 345200	STA/SRV/06	O/S:2003 HD:1TB RAM:16GB	04/01/2011		Working		

**ROUTER**

Sl.No.	Item_Name	Make	Model	Machine Serial Number	Machine Id allocated by the Office	Detailed Specification	Date of Installation	Age	Present Status	If not working from when (indicate Date)	Remarks
1	ROUTER	CISCO	1941	FGL152021DM	STA/RTR/01	SMART SERIAL (WIC2T) CARD	04/01/2010	1	Working		

**SWITCH**

Sl.No.	Item_Name	Make	Model	Machine Serial Number	Machine Id allocated by the Office	Detailed Specification	Date of Installation	Age	Present Status	If not working from when (indicate Date)	Remarks
1	SWITCH	HP	PORCURVE 2650	INA	STA/STH/01	48 PORTS	04/01/2002	9	Working		
2	SWITCH	HP	PORCURVE 2650	INA	STA/STH/02	48 PORTS	04/01/2002	9	Working		
3	SWITCH	HP	PORCURVE 2650	INA	STA/STH/03	48 PORTS	04/01/2002	9	Working		
4	SWITCH	HP	PORCURVE 3500	INA	STA/STH/04	48 PORTS	04/01/2002	9	Working		
5	SWITCH	HP	PORCURVE 3500	INA	STA/STH/05	48 PORTS	04/01/2002	9	Working		

**MODEM**

Sl.No.	Item_Name	Make	Model	Machine Serial Number	Machine Id allocated by the Office	Detailed Specification	Date of Installation	Age	Present Status	If not working from when (indicate Date)	Remarks
1	MODEM	TELLAB	8110	INA	STA/MDM/01	2 MBPS	04/01/2011	0	Working		

**FLATBEDSCANNER**

Sl.No.	Item_Name	Make	Model	Machine Serial Number	Machine Id allocated by the Office	Detailed Specification	Date of Installation	Age	Present Status	If not working from when (indicate Date)	Remarks
1	FLATBEDSCANNER		5600F	ABK04548	STA/FBS/01		Apr-11		WORKING		
2	FLATBEDSCANNER		ASIRO4100	6120064002967	STA/FBS/02				WORKING		

Hardware Available at Transport Commissioner's Office

UPS

Sl.No.	Item_Name	No Of Battries	Make	Model	Machine Serial Number	Machine Id allocated by the Office	Detailed Specificat ion	Date of Installation	Age	Present Status	If not working from when (indicate the Date)	Remarks
1	UPS	24	DB ELECTCTRINICS	LN3100	U06329	STA/UPS/01	40 KVA	01/01/2006	5	Working		
2	UPS	16	DB ELECTCTRINICS	RS232	S50888	STA/UPS/02	5 KVA	01/01/2006	5	Working		
3	UPS	16	HITA	INA	INA	STA/UPS/03	15 KVA	01/01/2006	5	Working		

**Annexure-II**

**Name of the Service Provider:**

**Financial Bid Form-F2(a)**

**AMC Charges per Annum for Hardware available at 23 Districts and HO**

S.No.	Item	Quantity	AMC Charges (in Rs)		
			1 <sup>st</sup> Year	2 <sup>nd</sup> Year	3 <sup>rd</sup> Year
1	Server	37			
2	Nodes	1775			
3	DMP 80	537			
4	DMP 136	84			
5	Finger Print Scanners	151			
6	Flat Bed Scanners	84			
7	Laser Printer	298			
8	Digital/ Web Cameras	168			
9	Digital Signature Pad	270			
10	Router	117			
11	Hub	35			
12	Switch	179			
13	Modem	236			
14	UPS	169			
15	AC	131			
16	Generator	91			
	<b>Total</b>				

**Note:**

- I. The quantities are indicative and may vary during the period of the contract
- II. This Operational Support per year shall be for the entire components/ items/ infrastructure under the RFP/ Contract including the Support personnel deployed for the project.
- III. The cost includes all applicable taxes & duties

**Place:**

**Date:**

**Bidder's Signature  
with Seal**

**Name of the Service Provider:**

## Financial Bid Form-F2(b)

**AMC Charges per Annum for Data Center at HO (as per RFP Page 104 to 109)**

S.No.	Item	Quantity	AMC Charges (in Rs)		
			1 <sup>st</sup> Year	2 <sup>nd</sup> Year	3 <sup>rd</sup> Year
1	Server HP- DL785 G6	2			
2	Server HP- DL580G5	3			
3	Server HP- DL380	4			
4	FIREWLL CISCO - ASA5580	1			
5	Storage HP-EVA 4400	1			
6	Tape Library HP-2024	1			
7	Load Balancer F5- Big IP 3900	1			
8	Domain Cntler HP ProLiant DL180 G5	3			
9	CISCO- ROUTER 3900 Series	2			
10	CISCO- ROUTER 3800 Series	1			
11	CISCO Switch 3500 Series	2			
12	CISCO Switch 2960 Series	3			
13	UPS EMERSON-20KVA 7400M	2			
14	ATEN – KH 1508 - KVM Switch	1			
15	ATEN – KN 2124v - KVM Switch	1			
16	MS Windows Server 2008 x64 Enterprise Edition	2			
17	MS Windows Server External Connect 2008 Single OLP D	2			
18	MS Windows Server 2008 Standard Edition Single OLPD	7			
19	MS Windows Server CAL 2008 Sngl OLP D User CAL	25			
20	Database Server - MS SQL Server Enterprise Edition 2008	2			
21	Antivirus – Symantec End-point-Version 11.0 Enterprise Edition	250			
	<b>Total</b>				

**Note:**

1. The components/ items/ infrastructure are to be taken from the Data Center Hardware Details mentioned at RFP page no.104 to 109. Each item-wise AMC shall be quoted separately.
2. The quantities are indicative and may vary during the period of the contract
3. This Operational Support per year shall be for the entire components/ items/ infrastructure under the RFP/ Contract including the Support personnel deployed for the project.
4. The cost includes all applicable taxes & duties

**Place:**

**Date:**

**Bidder's Signature  
with Seal**

**Name of the Service Provider:**

## **Financial Bid Form-F2**

### **AMC Charges per Annum**

S.No.	Item	AMC Charges (in Rs)		
		1 <sup>st</sup> Year	2 <sup>nd</sup> Year	3 <sup>rd</sup> Year
1	Financial Bid Form-F2(a) - AMC Charges per Annum for Hardware at 23 Districts and HO			
2	Financial Bid Form-F2(b) - AMC Charges per Annum for equipments available at Data Center at HO			
	<b>Total</b>			

**Grand Total:**

(Rupees .....

Note: The cost includes all applicable taxes & duties and any third party licenses

**Place:**  
**Date:**

**Bidder's Signature**  
**with Seal**

## Annexure - III

### 7.1.1. Payment Schedule

S. No	Payment Schedule	Payment Payable	Remarks
1.	For 6 districts(all offices) — On Successful completion of Data Migration, CFST (3-tier) application rollout & training to the identified staff	20% of Total One Time cost	Payable on Successful implementation in accordance with APTS and certification by the department
2.	Other 6 districts(all offices)— On Successful completion of Data Migration, CFST (3-tier) application rollout & training to the identified staff	30% of Total One Time cost	Payable on Successful implementation in accordance with APTS and certification by the department
3.	Balance 7 districts (all offices)— On Successful completion of Data Migration, CFST (3-tier) application rollout & training to the identified staff	45% of Total One Time cost	Payable on Successful implementation in accordance with APTS and certification by the department
4.	Submission of project deliverables	5% of Total One Time cost	Payable on certification by the department
5.	Operations and Maintenance for 3 years payable quarterly at the end of each quarter	Quarterly amount of AMC & FM Cost	At the end of each quarter on submission of invoices and on certification after due deductions of penalty if any

#### Note :

1. Total of One Time Cost means “cost pertaining to Data Cleaning, Migration, CFST (3-tier) application rollout & training to the department staff of 19 districts containing 29 RTOs, 39 Unit offices, 38 MVI offices” as quoted in Financial Bid Form-F1.
2. AMC, FM component will be paid for the completed quarters on submission of the completion report of all change requests and submission of the source code as on the completion of the quarter. If any operational penalty, the same will be deducted before release of payment. For the purpose of the convenience, quarters synchronize with the calendar quarter will be followed for making payment due on 1<sup>st</sup> January, 1<sup>st</sup> April, 1<sup>st</sup> July and 1<sup>st</sup> October of the year.